

Response to the Query for empanelment of agency for conducting computer training courses

Tender no: EI-D/TECH/18-46/13					
S.No	Type	Particulars in the tender	Page No/ Point No.	Query	Response
1	Batch size	Each batch size is not more than 25 students for appendix- A, B, C & D and 50 students for E, F & G.	Page No. 03 , Point no. 25 (General condition)	What is the minimum number of people in a batch for labs or class rooms, please ensure minimum guarantee should be 20 people in a batch for practical.	Normally the batch size will be around 20 but can't provide the guaranty fro all courses.
2	EMD	Each quotation must be accompanied by EMD of Rs. 200000/- shall be in form of DD/pay order/BG of any nationalized bank taken in the name of CFO, ERNET India.	Page No. 05 , Point no. 41	As it is empanelment tender and projected business size and its execution time is not given, please reduce the EMD value from Rs.2,00,000/- to Rs, 25,000/-.	EMD is reduced by Rs. 50,000/- (Rupees Fifty Thousand Only) And shall be in form of DD/pay order/BG of any nationalized bank taken in the name of CFO ERNET India.
3	Class room/labs	Two class rooms/labs to seat 25 students/labs to seat 50 students with system for each students	Page No. 05 , Point no. 42 (vi)-a	(i) Please consider maximum batch size for labs should be 25 only	No change. As per tender condition
4	Location for training	Bidder should impart training tentatively at following location as per ERNET/End user discretion with specific batch formation with max of 25 persons per batch-Delhi, Chandigarh, Dehradoon, Guwahati, Raipur, Ajmer, Jaipur, Hyderabad, Srikakulam, Mumbai & Chennai. However, ERNET India has the right to change the place of training /services within India	Page No. 05 , Point no 42 (vi) -b and Page no 04, Point no 30.	(i) Is the bidder will choose the location of training to bid as per wish. (ii) Is the bidder will quote the different price for different location as there is three metro cities is also given in the list..	No change. As per tender condition, ERNET will decide the place of training /services within India based on user's requirement.
5	General conditions	General conditions Point no 42 (Specific conditions w.r.t bidder organization.)...sub point (Viii):-The teaching faculty offered by bidder should consist of at least three permanent incumbents who should have been with the bidder organization/Institute for not less than six months from the date of submission of bid. (documentary proof to be attached)		Can we share profiles of the faculty members working with us as a documentary proof?	There should be permanent faculty. You can submit the documentary proof such as declaration of the name of the faculty and their profiles.
6	Infrastructure	Bidder should have its own/ leased/hired furnished building infrastructure for conducting of training at all the location where training need to be conducted as per tender for complete duration of training (documentary proof to be attached) ERNET India has the right to change the place of training /services within India	Page No. 05 , Point no 42 (v) and Page no 04, Point no 30.	As there is different 11 location given in list from across the country and ERNET India has the right to change the place of training/services within India, Please allow to submit the documentary proof for infrastructure after getting the letter of intent / work order for that particular place within 30 days.	Out of 11 locations, Bidder should submit proof of at least 6 locations in the form of agreement/ declarations from the party sharing / leasing the infrastructure at these places etc.
				<p>We have our training partners in almost every location mentioned in the document, therefore you are requested to please guide us on the submission on the documentary proof for the same.</p> <p>a). Can we submit a document stating the location and the details of the centre like Address , facilities etc?</p> <p>b). Can the details of the centers be shared after submission of technical bid?</p> <p>C). If we develop any new centre in any of the respective location after empanelment , can the details of the same be submitted for its utilization for the training of new batches?</p>	Refer to explanation above
7	Payment terms	Payment shall be made by ERNET India on back to back basis, i.e. on receipt of payments by ERNET by its customer/end user	Page No. 07 , Point no 44	As bidder will provide the services on the basis of instruction/order of ERNET India to its customer, ERNET India will ensure the payment to its service provider within 30 days after successfully completion of training and submission of duly customer signed reports to ERNET India.	Clause self explanatory. As per tender condition

