EI-D/GA/8-5/2013
ERNET India
(An Autonomous Scientific Society under Department of Electronics & Information Technology, GoI)
Jeevan Prakash Building, 10th Floor,
25, K.G Marg,
New Delhi-110 001

Dated:- 01.05.2013

Subject:- Tender for Rate Contract for the operations of VSAT Network, AMC of Hub, AMC of VSATs and Procurement of new VSATs

Kindly refer to advertisement appeared in Hindustan Times dated 10.04.2013 and subsequently tender document dated 10.04.2013 uploaded on ERNET Website & CPP Portal. Subsequently, the queries of the prospective bidders has been considered by ERNET India and ERNET response to the queries of the bidders is *attached herewith.*

2. All the prospective bidders are requested to kindly submit their bids in conformity with the tender document dated 10.04.2013 and ERNET response to the queries of bidders referred above, by the due date i.e 10.05.2013 at 3.00 P.M. Bids will be opened on the same day at 3.30 P.M. All the prospective bidders are requested to kindly depute their representative to witness the bid opening process.

Sd/-
(Dinesh Kumar Dixit)
Registrar & CPO

All the prospective bidders

1. Queries sought by the prospective bidders along with ERNET response are as below:

Sl.	Tender description	Queries sought by prospective bidders
1.	Section-F, 2.3 & 2.5 Skylinx Hub and remote VSATs	Skylinx from ViaSat is on end of sale from 30th April 2013. Hence, the support for the same cannot be provided for 5 years. Hence, request to make the same on call basis and non-comprehensive AMC. ERNET India to provide any existing spares to make the site up.

The response to the above queries are as below:	
1	Clause no. 2.3 of Section-F has been replaced by the following:
	- Presently, ERNET India is using the Skylinx baseband and its NMS to control/monitor the Skylinx based remote VSATs. The Skylinx baseband and its NMS are installed at Hub, Bangalore. ERNET's Skylinx network has 7 numbers of Skylinx based remote VSATs. - ERNET India proposes to remove the Skylinx baseband (control and monitor chain) and NMS installed at Hub, Bangalore. The active Skylinx VSATs shall be configured to work in SCPC mode to provide point-to-point connectivity. For this, existing set of HSCU chassis and HSCU modem at Hub side and remote side may be used. - The bidder has to do the above proposed work & configuration. The bidder shall provide the quote/cost for (i) removing the Skylinx baseband and (ii) configuration of Skylinx based remote VSATs in SCPC mode as proposed above. If any additional item, connectors, cables, etc are required, its cost may also be provided with one year onsite warranty from their installation.
2.	Clause no. 2.5 of Section-F has been replaced by the following:
	- The bidder will provide the maintenance support to these existing seven (7) Skylinx based remote VSATs (including their counterpart modem and chassis at Hub side) for a period of one year. The bidder may quote for on-site comprehensive maintenance support for these existing seven (7) VSAT sites. The bidder may include the cost of required spares to support these sites for a period of one year. However, in case the problem at the site or Hub is diagnosed to be due to fault in HSCU chassis or HSCU card, these items (i.e. HSCU chassis and HSCU cards) will be provided to the bidder as spares free of cost after confirming the fault in it. But these items will remain the property of ERNET India. The details of remote side Skylinx 8000 VSAT at each site are given at Annexure-I of tender document. In this case only (i.e. Skylinx VSATs), manufacturer's authorization (i.e. fromViaSat) is relaxed.
3.	Sr. 2.4 (at page 40 of tender) and Sr. 14 (at page 42 of tender) have been replaced by the following:
	- Onetime cost of (i) removing the Skylinx baseband and (ii) configuration of Skylinx based remote VSATs without this baseband. If any additional item, connectors, cables, etc are required, its cost may also be provided.
4.	Sr. 2.6 (at page 40 of tender) and Sr. 16 (at page 43 of tender) have been replaced by the following:
	- AMC of 7 numbers of existing Skylinx 8000 VSATs for first (1) year only. The unit cost must be provided to calculate the cost of 7 VSAT sites.