

ERNET India

An autonomous society under Ministry of Electronics and Information Technology, Govt. of India


EI-D/Tech/12-24/12

October 28, 2020

Amendment 2 to the Service Terms and Conditions (STC) for VSAT link

This Amendment is being issued in reference to the Service Terms and Conditions (STC) for the VSAT links of ERNET India, with the approval of the competent authority, to ensure implementation of revision in the 'annual subscription tariff of VSAT link' even from any retrospective /back date and from passed financial years due to change in the financial terms of satellite transponder space segment by Department of Space (DOS) and License fee by Department of Telecommunications (DOT). The below term will be in addition to the earlier terms of STC and Amendment dated 01.3.2013. In case of any inconsistency arising in the implementation of the terms, the below terms will supersede the previous terms. The amendment in the STC is issued with the following addendum:

1. "The current applicable annual subscription tariff / charges for providing VSAT link for Internet access to your organization is based on the prevailing pricing policy of Government agencies such as Department of Space, Department of Telecommunication etc. Such agencies reserve their right to recover the differential satellite transponder space segment charges (by DOS) and License fee (by DOT) retrospectively from ERNET India in case the revised charges are higher than the currently applicable charges. In case of such price revision towards higher side from retrospective date by these Government agencies (mainly DOS and DOT), ERNET India will also raise annual subscription tariff/ charges of VSAT link from the same retrospective date from which these Government agencies raises their charges. The increased annual subscription tariff / charges of VSAT link and its effective retrospective date will be communicated to your organization at the earliest by ERNET India. In this case, your organization (i.e. customer of ERNET India) shall fully agree to abide and pay the increased annual subscription tariff/ charges of VSAT link, revised from the retrospective date, by ERNET India".


(Arun Kumar Singh)
Registrar & CPO

