

Corrigendum – 1

Amendment/ Clarification against the tender no. EI-D/Tech/51-24/14 dated 04.06.2015 for supply, Installation & Commissioning of ICT Infrastructure (i.e. Computer Hardware, Software, Printer cum Scanner, Projector, LAN, Wi-Fi, Electronic interactive White Board, Electrical Wiring, Earthing & UPS), Teacher Training, Manpower Services, Computer Furniture, and Maintenance thereof

SR. No.	Tender Clause No.	Existing tender clause	Aspiring Bidder's Query	ERNET Response to Queries
1	9. Eligibility Criteria a)	v) The bidder may be asked to demonstrate the offered product(s) at a notice of five working days during the technical evaluation. An undertaking confirming the same should be submitted in this respect.	As multiple products would be involved during the demonstration, we request the tendering authority to extend the time from 3 days to 15 working days and amend the clause as "The bidder may be asked to demonstrate the offered products at a notice of Fifteen working days during the technical evaluation. An undertaking confirming the same should be submitted in respect".	No Change.
2	9. Eligibility Criteria a)	vii) The bidder should have annual average turnover of Rs. 100 Crores in three financial years i.e 2011-12, 2012-13 & 2013-14 with minimum annual turnover of Rs. 75 Crores in each of these years. The Bidder should be profit making in last three years with positive net worth. Self Attested audited copies of the bidders' annual reports for the years 2011-12, 2012-13 & 2013-14 have to be attached along with a certificate from a practicing Chartered Accountant on his letter head confirming annual turnover, net profit, positive networth &	We request that financial year 2014-15 may please be included in the 3 years period asked for. We also request that the bidder should be profit making in the last financial year because if in earlier years even if the entity quating did not make profit and is now a profit making company, it will not at all affect the project execution capabilities and competency of the company. We are a part of 22 billion USD RICOH Corporation headquartered at Japan and assure you that we are financially strong and committed to invest for timely completion of projects. Ricoh India turnover in last financial year is INR 1700 Crore with a networth of INR 127 Crore. We have demonstrated our financial capacity by executing a project worth INR 1300 Crore for Department Of Posts under ministry of IT.	No Change.

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		average annual turnover during these years.	Please change the above criteria for Indian Manufacturer (Domestic Manufacture) by 15-18 Cr turnovers per year during last two financial years 2012-13, 2013-14.	Please refer ERNET response given at serial no. 4 below.
3	9. Eligibility Criteria b)	i) OEMs of Server, Desktop PC, Laptop, Printer-cum-scanner, LAN switch & UPS whose products have been offered in the bid shall have Technical Assistance Centre (TAC) and shall have Toll Free Number for TAC to support the equipments. OEM(s) should have direct presence with their own office in India manned with their own engineers for minimum of last 5 years. Relevant documentary proof should be submitted.	We understand that OEM undertaking shall be considered on their letter head. Pls. clarify	The Clause is self explanatory.

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4	9. Eligibility Criteria b)	<p>ii) The OEM whose products have been offered in the bid should be profit making company in last three years with positive net worth. The OEM of ICT equipments (i.e. Servers, Desktop PCs, Laptops, Printer cum Scanner, Projector, LAN Switch, Access point, Softwares, UPS) should have minimum turnover of Rs. 500.00 Crores (or equivalent in other acceptable foreign currency) each year during the last three financial years. A certificate confirming the above from OEM on their letter heads should be attached along with the bid by the bidders. OEM's Global turnover shall be considered.</p>	<p>We suggest to amend the clause as " The annual turnover of OEM of ICT Equipments (i.e. UPS) should have minimum turnover of Rs. 25 Crores in India for UPS systems each year during the last three financial years". By keeping the turnover criteria to Rs. 25 crores, the participation of bidders increases whereby the department stands to benefit in terms of more competition, whereas with turn over of Rs. 500 Crores, they may be allowing 1 or 2 options only. The bidder's minimum annual turnover is specified as 75 Crore in each of the three years where as UPS OEM turn over is specified as 500 Crores, which is contradictory.</p>	<p>The clause may be read as:</p> <p>“The OEM whose products have been offered in the bid should be profit making company in last three years with positive net worth. The OEM of ICT equipments (i.e. Servers, Desktop PCs, Laptops, Printer cum Scanner, Projector, LAN Switch, Access point, Softwares, UPS) should have minimum turnover of Rs. 500.00 Crores (or equivalent in other acceptable foreign currency) each year during the last three financial years. A certificate confirming the above from OEM on their letter heads should be attached along with the bid by the bidders. OEM's Global turnover shall be considered.</p> <p>Domestic Manufacturer/ OEM of ICT equipments (i.e. Servers, Desktop PCs, Laptops, Printer cum Scanner, Projector, LAN Switch, Access point, Softwares, UPS) whose products have been offered</p>
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				in the bid as per clause 38 'Domestic Manufacture Clause' should be profit making company in last three years with positive net worth and should have annual average turnover of Rs. 100 Crores in three financial years i.e 2011-12, 2012-13 & 2013-14 with minimum annual turnover of Rs. 75 Crores in each of these years. A certificate confirming the above from Domestic Manufacturer/OEM on their letter heads should be attached along with the bid by the bidders."
5	Clause 10 Scope of Work	v) The bidder will provide on-site comprehensive warranty for a period of three years and will provide on-site Comprehensive AMC of two years after warranty period is over.	As regards 3 years warranty on the UPS it is acceptable, but for batteries it is requested to amend the warranty to 2 years, battery being a consumable item.	No Change.
		xv) a) The bidder shall organize computer training for the specified teachers/ officials/ staff of the schools/ user to be specified by ERNET India across the country after supply, installation and commissioning of ICT infrastructure.	Please clarify training scope is limited to the schools identified in daman & diu and Dadra Nagar Haveli under this project, or selecteo bidder has to provide training across the country?	The Clause is self explanatory.

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		xviii) Successful Bidder shall arrange Road Permits for delivering the material at the designated sites in coordination support & help with ERNET/end user. However, the charges for the same shall be reimbursed on actual on submission of relevant documents.	We request ERNET to please clarify who will be the consignee and to whom the billing is to be done and at what location in order workout the logistics cost of executing the order and taxation. We would like to discuss this point in pre bid personally in order to establish that material movement to Daman will be on ERNET delivery challan or vendors delivery challan.	Consignee will be end user to be specified by ERNET India and billing will be on ERNET India.
6	Clause 6 Inspection	ERNET India or its representative shall have the right to inspect or to test the supplied items to confirm their conformity to the ordered specifications. The supplier shall provide all reasonable facilities and assistance to the inspector at no charge to ERNET India. In case any inspected or tested goods fail to conform to the specifications, ERNET India may reject them and supplier shall replace the rejected goods with the goods in conformity with the specification required free of cost to ERNET India. Any delay due to above shall attract relevant penalty clauses of the tender.	We request the department to please quantify the percentage of materials to be inspected to confirm the conformity to the ordered specifications	The Clause is self explanatory.

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7	Clause 7 Earnest Money Deposit	i) Each quotation must be accompanied by Earnest Money Deposit (EMD) of Rs.30,00,000/- (Rupees Thirty Lakhs only) shall be in the form of Demand Draft/Pay Order/EMD Fixed Deposit/Bank Guarantee of any Nationalized/Scheduled Commercial Bank taken in the name of ERNET India, New Delhi. Bank Guarantee should be valid minimum for a period of 225 days from due date of the quotation. Quotations received without Earnest Money Deposit are liable to be rejected	We Millennium Automation & Systems Limited, are registered with NSIC under single point registration scheme as per government policy exempted from submitting of EMD. Kindly	No change, However relaxation will be available only to eligible bidder as per GFR subject to submission of relevant document by the bidder with an undertaking in view of EMD. The format for undertaking is enclosed herewith.
			We would like to bring your kind notice that as we are registered in NSIC and as per the Govt norms, NSIC registered companies are exempted from EMD and Tender fee. We request you to kindly relief the EMD & Tender Fee clause for us.	Please refer above response given at serial no. 7.
8	19. Terms & Conditions for Manpower Services	i) The bidder will have to provide one full time qualified & competent manpower as per point 14 at Annexure – II in each computer lab of the school as per Annexure – IV/ user to be specified by ERNET India across the country within eight (8) weeks from the date of Purchase Order. (Note: The Purchase Order for Manpower	Please clarify Man power to be deployed in schools identified in daman & Diu and Dadra Nagar Haveli under this project or across India?	The Clause is self explanatory.
			We request that LOI for manpower may please be issued along with the infrastructure purchase order so that we can start the planning and preparation for manpower deployment.	Not acceptable.

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		Services will be issued separately)	You have not mentioned anything on permissible leaves. We request that leaves for the manpower as per labor laws of the respective state should be allowed without any deduction of penalty.	Please refer tender document.
		vi) The bidder shall immediately replace such manpower within 5 working days that is not found suitable by the schools under DoE, Daman & Diu & under DoE, Dadra Nagar Haveli or ERNET India for any reasons, if such request is made.	Pls. amend that replace of manpower within 15 days.	No Change.
9	20. Warranty & AMC	The bidder should have all India presence. Onsite comprehensive warranty/AMC services shall be provided at the locations of installation of equipment supplied. Warranty shall include free maintenance of the whole equipment (except computer furniture) supplied including free replacement of parts free software upgrades/updates/renewals. The defects, if any shall be attended to on immediate basis but in no case any defect should prolong for more than 24 hours. The comprehensive warranty shall be for a minimum period of three years from the date of	Battery life is a function of no. of charging/ discharging cycles and depth of discharge on each cycle & hence cannot be predicted accurately. Therefore it is requested to amend the battery warranty to 2 years or less.	No Change.

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		acceptance of the equipment by ERNET India. The bidders are also required to quote for Comprehensive AMC of two years after warranty period is over. The Comprehensive AMC includes onsite warranty with parts and software updates/ upgrades/ renewals. AMC cost for two years will also be taken into account for commercial evaluation. ERNET India reserves the right to extend or curtail the said AMC by 1 year at the quoted price or reject AMC services. However, the PO for the AMC will be issued on year basis.		
10	Clause 21 Service Level Agreement (SLA)	Service Level Agreement (SLA): After commissioning & acceptance, during warranty & AMC, the bidder shall be responsible for the uptime of the equipment and shall enter into a contract with SLA of maintaining the setup for 99%	We request the department to kindly calculate the SLA over system availability during School hours.	No Change.

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		uptime on 24x7 basis. The uptime will be calculated over a twelve (12) month time frame. The permissible downtime of 1% will further be subject to maximum downtime of 24 hours at a stretch at any instance. In case the same exceeds 24 hours at a stretch then penalty clause at clause 21 (a) below will be enforced. The same penalty clause will also be enforced in case the downtime exceeds the permissible total downtime as stated above in this clause. The delay due to force majeure conditions, National Holidays, Sundays, Closure of site/non accessible of site shall be excluded from the penalty subject to submission of notice/letter/document duly endorsed by concerned authorities.	Since the ICT infrastructure is for School environment where the working is on 9x6 basis. Kindly make the SLA parameter in line with school working hours i.e. 9x6	No Change.
			Kindly consider the maximum downtime to 48 to 72 working hours depending on site locations. Also, engineer travel time may be taken into account.	No Change.
			We request ERNET to consider that contract with SLA shall be maintained as per school working time not 24X7 basis, because our engineer will be able to access the schools only during the working hours. We also request that the 24 Hrs window may kindly be increased to 48 hrs since the sites are very remote sites with difficult transport facility	No Change.
11	21 (a) Penalty clause for non conformance to above SLA	ERNET India/End user may deduct Rs.300/- (Rupees Three Hundred Only) from the due payments or recovered from Performance Security as the case may be for every 1 hours of down time at a stretch or in part up to total down time of 10	We request ERNET to consider penalty on a per day basis instead of per hour basis as most of the OEMs do not agree to such support levels or charge a very heavy support charges.	No Change.

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		<p>hours. Beyond 10 hours of down time, ERNET India/End user may deduct Rs.500/- (Rupees Five Hundred Only) from the due payments or recovered from Performance Security as the case may be for every 1 hour of down time at stretch or in parts. In any case, if the equipment is not made operational for 8 days from the time of reporting of fault, the Performance Security submitted by the Bidder to ERNET India shall be invoked. Any payments (payable to Bidder) shall not be paid too. This will be deemed to be an event of default and ERNET India may terminate the contract.</p>		
12	22. Penalty clause for Manpower Services	<p>In case of unsatisfactory service/ absent from duty or violation of any sub clause of clause 19 above by the manpower deployed by the bidder or by the bidder, ERNET India may deduct Rs. 1000/- (Rupees One Thousand Only) per manpower from the Quarterly payments due during that quarter for every 1 day of unsatisfactory service/ absent from duty or violation of any sub clause of clause 19 above at a stretch or in parts up to total 7 days. This period shall</p>	<p>We request that there should be no penalty for the leaves taken by manpower as per permissible days to be allowed as per labour laws of the respective state.</p>	<p>No change.</p>

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		<p>be calculated over and above the total days permissible i.e. 5 days from the time of reporting of matter/issue.</p> <p>In any case, if the services are not made corrected/resumed satisfactorily for 12 days (including permissible 5 days) from the time of reporting of matter/issue, the Performance Security submitted by the Bidder to ERNET India shall be invoked. Any payments (payable to Bidder) shall not be paid too. This will be deemed to be an event of default and ERNET India may terminate the contract.</p>		
13	23. Payment Terms	<p>a) 85% payment shall be made by ERNET India after delivery and satisfactory completion of installation, commissioning, testing, acceptance of the equipment and related infrastructure as well as receipt of pre-receipted bill in duplicate. Balance 15% payment would be</p>	<p>Please clarify 15% Performance security should be valid for 3 years or 5 years.</p>	<p>The Clause is self explanatory. No Change.</p>

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		released after expiry of the warranty period or 100% on satisfactory completion of installation, commissioning, testing and acceptance of the equipment if the firm submits the Performance Security of the amount equivalent to 15% (replacing Performance Security of 10% submitted against clause 24 below which shall be returned to the bidder), which should be valid for the period of warranty as well with additional claim period of 30 days from the date of expiry of Performance Security.	It is requested that the payment clause may kindly be relaxed to 90% on Delivery of equipment and 10% on successful implementation against PBG.	No change.
			We request that the balance 15% payment may kindly be released proportionately after completion of every 1 Year of warranty.	No change.
		e) Payment to the bidder towards manpower services would be made in the succeeding month on completion of each calendar quarter as per the submission of pre-receipted bills in triplicate after satisfactory performance of services.	The payment of Manpower services should be made on monthly arrear Basis instead of quarterly basis since the salaries of manpower is released on monthly basis as per the laws.	No change.
			Please clarify whether the L1 will be based on cost without tax or with tax.	As per Annexure-III of the tender document.

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14	24 Performance Security	b) For Manpower Services – The successful bidder shall submit a Performance Security of 10% of the cost of the purchase order within 15 days of the placement of purchase order. The Performance Security may be in the form of Demand Draft/Pay Order/FD/Bank Guarantee of any nationalized/scheduled bank. The Performance Security should be valid for a minimum period of 12 months with additional claim period of 30 days from the date of expiry of Performance Security extendable to cover project period of 5 years. The Performance Security should be renewable on yearly basis. In case supplier fails to deploy manpower services within delivery period or provide satisfactory service within the PO period, the Performance Security submitted by the firm is liable to be invoked. In case of no further renewal of manpower services or project period of 5 years is over, Performance Security shall be released immediately after recovering the penalties, if any. No interest will be payable by ERNET India on the Performance Security.	This clause should not be applicable as the payment for the manpower is made in arrears. The PBG should be applicable if the payment for manpower services is made in advance. Kindly remove the clause.	No change.
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15	Clause 30 Evaluation of Tender	<p>vii) A Bill of Material (BoM) as in Annexure-I has been enclosed herewith. The technically short listed bids will be evaluated on the basis of price quoted by bidders as per Bill of Material (BoM) as in Annexure-I. The bidder should quote for attached BOM covering following points:-</p> <p>a. All the items as given at Annexure-I</p> <p>b. Wherever required, Module wise breakup is to be provided</p> <p>c. Support on 24X7X365 basis</p> <p>d. On site Comprehensive Warranty of three years</p> <p>e. Quote for on-site comprehensive AMC of two years (on per year basis) after warranty period is over.</p> <p>f. The items & quantities provided in Annexure-I are only</p>	<p>We request to make the support timings as school working hours as mostly schools were closed during the off school hours.</p>	<p>No change.</p>
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		for calculation purposes for deciding L1 (lowest price bid), actual quantity and/or items may increase/decrease/add/drop during installation as per DoE, Daman & Diu/ DoE, Dadra Nagar Haveli/ user requirement to be specified by ERNET India across the country. g. The commercial evaluation of the bids will be done on the basis of ownership of solution for period of five years. h. The Bidder must quote for all the items as mentioned in the Annexure-I. The bidder not quoting all the items of Annexure-I will be summarily rejected. The price comparison shall be made package-wise. ERNET India has the right to choose any subset of the tender items for placement of purchase orders.	Since the ICT infrastructure is for School environment where the working is on 9x6 basis. Kindly make the SLA parameter in line with school working hours i.e. 9x6	As per the clause 21 of the tender. The Clause is self explanatory. No change.
16	38. Domestic Manufacture Clause	1) Preference will be given to domestically manufactured electronic goods in procurement. Guidelines as per Govt. notification No. 8(78)/2010-IPHW dated 10-2-2012 and subsequent amendments/clarifications will be followed for implementation.	We are Domestic Manufacturer in Desktop but In Tender there are other product also in other product we not Domestic Manufacturer , so how you give Preference to Domestic Manufacturer (HLBS TECH P LTD). can we participate only in one or two product in Tender	As per the clause 38 of the tender document. 'Domestic Manufacture Clause'. The Clause is self explanatory. The preference to Domestic Manufactures will be given as per above clause.

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		Bidders must submit an undertaking on notarized Rs. 100/- stamp paper as per Annexure-VI mentioning the percentage of domestic value addition (in terms of BOM) for each quoted item/product under a schedule to avail any applicable preference at the time of placing of purchase orders.		
17	Annexure I Bill of Material	Schedule of Requirement (Bill of Materials)	Is there any requirement for site preparation of the labs, like painting, flooring etc?	Please refer tender document.
			What is the approximate size of the ICT labs?	Please refer tender document.
			Please clarify electricity bills are under vendors scope or department will pay the bills?	Please refer tender document.
			Please clarify for printers, do we have to provide cartridge subsequently or Schools will buy / refill the cartridges.	Please refer tender document.
			Do we have to provide paper stationary for any prints etc?	Please refer tender document.
18	Annexure II 3.WiFi Access Point	1. IEEE 802.11 a/b/g/n/ac, Access Point having antenna with at least one Ethernet 10/100/1000 port	We request the department to revise the specification as “IEEE 802.11 a/b/g/n/ac, Access Point having internal antenna with at least two Ethernet 10/100/1000 Mbps port”	The specification may be read as: “IEEE 802.11 a/b/g/n/ac, Access Point having antenna with at least one Ethernet 10/100/1000 Mbps port.”
			Kindly specify the Antenna requirement. Internal or External Antenna is required. Kindly clarify	Internal/External

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		3. Support MIMO	Kindly elaborate on the MIMO requirement. Should it be 2x2 or 3x3. recommended MIMO is 3x3. kindly clarify	The specification may be read as: "support minimum 2x2 MIMO".
19	Annexure II 4. Computer Server	13. Operating System & Antivirus Software: Preloaded Licensed latest Compatible Operating System & Antivirus Software	We request the department to kindly specify the Operating System to be supplied.	The specification may be read as "Operating System & Antivirus Software: Preloaded Licensed Windows/ Linux Server & Antivirus Software"
			Kindly clarify on the Operating System required. Windows Server or Linux	Same as above at serial no. 19
20	Annexure II 6. Laptop	11. External I/O ports - VGA- 1 Network RJ-45 -1; USB Port – Minimum - 3 (USB 2.0 or above), HDMI port-1, Speaker jack-1, Multi card reader slot -1 & Mic Jack-1	These days integrated headphone jacks are coming in the laptops. You are requested to kindly change to integrated headphone jack instead of separate speaker and mic ports.	The specification may be read as "External I/O ports - VGA/HDMI - 1, Network RJ-45 -1; USB Port – Minimum - 3 (USB 2.0 or above), Headphone Jack-1, Mic. Jack-1, Multi card reader slot -1".
21	Annexure II 8. Laser Printer cum Scanner	2. Resolution - 1200 x 1200 dpi for Scanning 600 x 600 dpi for Printing	Request you to kindly change scanning resolution to 600 x 600 dpi. Justification: 1200 x 1200 dpi Scanning Resolution is available with specific vendor. Please change to 600 x 600 dpi, this is generic specification and available with all the vendor. Hence Department will get maximum benefit from a healthy competition as more OEM will be able to participate in the tender.	No change.

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		150 dpi or better. For the text purpose 150 dpi is more than sufficient as clarity for sure will be achieved & along with this the scan file will not contain much space so the computer/printer memory will also be save. Scan file sharing will be easy through mails or other devices.	No change.
	6. Interface - USB interface should be available to use as a local printer & Built in Ethernet Network	Kindly add Wi-Fi Interface. It allows to connect Multiple users wire free and in this project you are also Wi Fi Access Points to have Wi-Fi Network.	No change.
		Either make the connection standard Optional like USB or Built in Ethernet Network or create a separate category for Single function Printers. On a 18 PPM machine & infrastructure like schools where more working load is Printing where we will recommend you to divide the Purchase quantity between Multifunction & Single function. Single function Printer with app. half of the cost Multifunction budget will give you more PPM leverage (25 PPM) along with Duplex (Economical) & network facility. Being the supplier in to ICT Projects we have find Network Multifunctions printers are not of much use in comparison to Single function printers.	No change.
	7. OS Compatibility - Compatible Software drivers for Supplied Operating System/Windows XP/ Vista / Windows 7/8/ Linux / Mac.	Please Remove Mac, as the printer are to be used with normal desktop. Adding Mac will unnecessarily increase the price.	The specification may be read as “OS Compatibility - Compatible Software drivers for Supplied Operating System/Windows XP/ Vista /

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				Windows 7/8/ Linux.”
			Kindly add ADF of 35 PPM. Nowadays ADF is standard Feature in a Multifunction printer, with ADF it is easier to Scan/Copy Multiple Pages hence increase Productivity	Not acceptable.
22	Annexure II 9. Projector	1) Optical specifications - a) Brightness - Minimum 2500 lumens, Computer compatibility	There is an alternate solution for Projector with a multi-utility features embedded into single unit. An Integrated Community Computer combines the utility of a computing System, DLP Projector, Large Screen TV, Audio System and a multimedia infotainment tool. Taking into account the utility of such device in education delivery, by being an All-in-one and easy to use device; and also understanding the latest trends observed in recent ICT Tenders in states like Maharashtra, Odisha, Haryana, Himachal Pradesh, West Bengal and Punjab, we would request the department to kindly consider deploying “Integrated Community Computer” in place of the Projector.	No change.
			The Brightness should be increased to 3500/4000 ANSI Lumens since the Classrooms size/Ambient light and dimensions vary.	No change.

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	b) Contrast ratio- Minimum 1000:1	The contrast Ratio needs to be at least 3000:1	No change.
	c) Aspect ratio- Min. 4:3	You are requested to amend this to 4:3 or 16:9 so as to match the specifications of Electronic Whit	No change.
	e) Interface - VGA , HDMI, Analog RGB/DVI along with necessary cable	kindly amend this clause and realign the set of interfaces to VGA / Analog RGB, HDMI/DVI along with necessary cables so that you have balanced interfce port for analog and digital.	No change.
	f) Resolution- Minimum display resolution :1024x768 dots	Most accepted resolution today is HD (1920 X 1080) / WXGA (1280 X 800) as most of the Graphic display cards have this resolution and also all the latest Software support these	No change.

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			resolutions.	
			For Classrooms Short throw/Ultra short throw with defined throw ratio are more suitable.	Not acceptable.
			Technology should be defined.	As per tender specification.
			Interactive projectors are also very popular in Classroom scenario.	Not acceptable.
23	Annexure II 10. Electronic Interactive White Board	1. Active Size - Minimum 77" diagonal	At least 85 Inches is recommended for Classrooms as having two boards one Interactive and one Normal board for writing are not recommended. And the teacher needs to have space outside Interactive area to write with Markers.	Not acceptable.
			The resolution needs to be defined failing which there is a strong possibility of low resolution boards being supplied.	No change.
			The technology needs to be defined failing which there is a strong possibility of obsolete technology boards being supplied.	No change.
		a) Board surface - Scratch resistant surface; maintenance free	Surface of the board should be defined as most of the boards available worldwide have an issue of retaining the image if written by a Permanent marker.	No change.

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		b) Aspect Ratio - 16:9	You are requested to amend this to 16:9 or 4:3 so that it matches with the specs projector	No change.
		c) Writing Tools - Pen/ finger	In writing tools it should be clearly mentioned that both the Pen & Finger Input be required failing which there is a possibility of boards being supplied which work only with a particular pen and if the pen is lost the boards become non-functional.	No change.
			Number of touch points should be 10 as per the latest industry standards.	Not acceptable.
		2. Accessories- Eraser	Kindly elaborate on the Eraser, do you require Dry type or electronic.	As per specification of the tender.
24	Annexure II 11. Uninterrupted Power Supply (UPS) 6KVA	4. Electrical Input - Frequency Range : 40Hz~60Hz	As per Indian electricity rules our grids are operating at 50 Hz. And variation of more than +- 10% will trip the grid so in any case the input frequency can vary from 45 Hz-55 Hz only. Request to kindly amend the same as the specs. asks as per the global requirement and as per Indian Conditions should be 45-55 Hz. Also the major Specs. of Govt. Agencies across India ask for 45-55 Hz range only.	Not acceptable.
		5. Electrical Output - Voltage: 230 VAC	kindly provide a voltage regular range for this clause , suggested is +- 5%	This specification may be read as "Electrical Output - Voltage: 230 V AC +/- 5% (Max.)"

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		8. (ii) Backup Time: 30 Minutes	It is requested to kindly specify minimum battery VAH capacity. This will enable to provide common platform to all prospective bidders. Suggested minimum VAH: 5300 VAH ; it is also recommended to specify well known & reliable battery brands such as EXIDE/ Amara Raja/Base etc.	No change.
		8 (vii) Quality Standard : ISO Certification	Kindly specify to read as ISO 9001:2008 & ISO 14001 certification.	No change.
			The best solution for protecting the connected IT load from surges/ spikes/ transients is through an inbuilt isolation transformer in the UPS. It is recommended to specify that an inbuilt galvanic isolation transformer may be provided in the UPS System to provide protection from surges & spikes prevalent in input supply especially at non-metro location. safety being a major concern since these UPS are to be installed in schools, this factor may not be ignored. Also the technical specifications of DGS&D, NIC and other Mission Mode Projects of DIT which are being framed for multi locational major focus is given on inbuilt Galvanic Isolation Transformer considering the power conditions prevalent in our Country.	Not acceptable.
			We request to recommend that the UPS Systems to be supplied for this project should be CE & ROHS certified with the mention of Make & Model on certificates. This will ensure products certified for safety standards are being supplied.	Not acceptable.

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25	Annexure II 12. Maintenance free Earthing system	<p>The maintenance free earthing shall ensure ground to neutral voltage of less than 2 volts close to ICT Centres/lab. The earthing system shall be integrated with electricity system provided terminated at ICT Centers, the acceptable Earth Resistance at earth busbar will not be more than 2ohm.</p> <ul style="list-style-type: none"> · Earth enhancement material shall have resistivity of less than 2 ohms-meter and suitable for installation in dry form or in a slurry form · Earth enhancement material shall have high conductivity and humidity retention capability and shall not depend on the continuous presence of water to maintain its conductivity. · All materials & equipment and earthing shall confirm to the relevant Indian Standards & Electricity Rules and shall be of the approved make and design. 	We request the department to amend this to normal earthing as the material required for maintenance free earthing system may not be available of remote sites of daman & diu school sites. We would ensure that the earth neutral voltage is less then equal to 2V in normal earthing.	No change.
26	Annexure II 16. Computer Furniture	2. Computer Chair : Revolving Chair without arms rest	We request to change the revolving arm rest chair to PVC molded without arm rest fixed chair with minimum 2.4Kg weight. Thus reduce the overall cost as well.	No change.
27	Annexure III Price Schedule for the supply of	For Manpower Services	Request you to explain how bidder has to quote fee, shall we quote below than the rates mentioned here?	The format is self explanatory.

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	ICT Infrastructure		Kindly clarify what is meant by Bidders Fee.	The format is self explanatory.
28	Annexure VI	PMA Affidavit	We request to remove the Annexure-VI (PMA Affidavit) as OEMs refuse to give the same. The same shall be asked from the successful bidder post selection process.	No change.
29			We suggest that consumables should excluded from warranty like batteries, toner, projector lamp etc. Also the physical damage or breakage of plastic parts, tables, chairs etc. should be repaired on extra cost basis. We suggest that rates of consumables may be taken with the bid for ease of procurement later on during warranty/AMC.	Projector lamp & printer toner are excluded from warranty.

Note: 1. The amendments/changes made above, shall supersede all related instances in the tender.
2. Subject to above, all other terms and conditions, specifications of the tender document remain unchanged unless otherwise amended/modified.

Dated:.....

To,

The Registrar & CPO
ERNET India
10th Floor, Jeevan Prakash Building,
25, K. G. Marg,
New Delhi – 110 001

Subject: Undertaking against the Tender Enquiry No.: EI-D/Tech/51-24/14 dated 04.06.2015
for relaxation to submission of EMD as per GFR – reg.

Dear Sir,

This has reference to above mentioned Tender enquiry and subsequent Tender Response/Corrigendum. We hereby undertake the following:

We hereby undertake that we will not withdraw our bid during bid process. In case, we withdraw our bid during tendering process or non acceptance of Purchase Order or non submission of Performance Security in case of being successful bidder, ERNET India at its sole discretion shall blacklist/debarred/disqualified our firm M/s from participating in ERNET India/Government tenders for a period of 36 months.

If our firm M/s becomes a successful bidder, M/s will submit Performance Security as per tender terms & conditions.

Thanking you,

Yours sincerely,

Name.....
Designation.....
Mob. No.:.....
with legible seal