

ERNET's Response to the Vendors Queries for Tender No EI-D/TECH/55/0001/2020-GA-DG subjected "Tender for Empanelment to provide Personalized Adaptive learning hardware & Software solutions for educational Institutions"				
S.No.	Clause No.	Description of Clause	Queries from Vendors	ERNET's Clarification /Reply
1	Nil	Nil	To include Interactive Multimedia Projectors	No change
2	Annexure II - 8.1.1	Wireless Speed – Up to 8 SSID on 2.4 & 5GHz (combined) (04 band each) 2600Mbps (2.4G + 5G)	<p>Query-1 Multiple SSIDs (up to 4) are supported in most of the router. 2 nos SSID for 2.4 & 2 nos SSID for 5GHz (combined) Generally, 1 no Main SSID & 1 nos Guest SSID usually applicable for each radio (2.4 & 5 Ghz). Total: 04 SSID can be broadcasted by Wi Fi Router. By asking 8 SSID, you are limiting others to participate. Kindly amend this clause as Wireless Speed – Up to 4 SSID on 2.4 & 5GHz (combined) (02 SSID on each band) 1200Mbps (2.4G + 5G) As we have requested you to consider 1200 Mbps instead of 2600 Mbps than this clause must be amended.</p> <p>Query-2 Parameters are with specific product and very high which not requires in normal working environment, so values need to be such that (2 SSID) (01 each band)it will level playing ground for competition</p>	Revised Kindly refer enclosed revised tender document. Section 8.1

3	Annexure II - 8.1.2	SDRAM - 128MB	<p>Each OEM has got different built-in SDRAM memory based on PCB design architecture. This can't be changed based on project. SDRAM value (128 MB) asked is for specific product and very high, which is not required in normal working environment,</p> <p>Annexure II - 8.1.1 & Annexure II - 8.1.2 are interrelated.</p> <p>Kindly amend this clause as SDRAM – Min 64 MB or higher By doing this it will be level playing field for others for all OEMs to position best product against requirements.</p>	<p>Revised Kindly refer enclosed revised tender document. Section 8.1</p>
4	Annexure II - 8.1.3	Flash - 16MB	<p>As we have requested you to consider 1200 Mbps instead of 2600 Mbps than this clause must be amended.</p> <p>Each OEM has got different built-in FLASH memory based on PCB design architecture. This can't be changed based on project. FLASH value (16 MB) asked is for specific product and very high, which is not required in normal working environment,</p> <p>Annexure II - 8.1.1 & Annexure II - 8.1.3 are interrelated.</p> <p>Kindly amend this clause as FLASH – Min 8 MB or higher</p> <p>By doing this it will be level playing field for others for all OEMs to position best product against requirements</p>	<p>Revised Kindly refer enclosed revised tender document. Section 8.1</p>

5	Annexure II - 8.1.4	Antenna Type - External Fixed Antenna (4x4+4x4)	<p>As this is going to LAN network over wireless.</p> <p>As all end points/ last mile devices (Laptop/ Desktop & Smart Phone) have 2x2 only. They can get connected max over 300 Mbps on 2.4 Ghz & max 867 Mbps on 5 Ghz In that case, we highly recommend to ask 1200 Mbps (2x2 : 300 Mbps on 2.4 Ghz & 2x2 : 5 Ghz) supported Router.</p> <p>LAPTOP LAN port is also 1Gbps only. Kindly amend this clause as Antenna Type - External Fixed Antenna (2x2: 2.4 Ghz + 2x2: 5 Ghz)</p>	<p>Revised Kindly refer enclosed revised tender document. Section 8.1</p>
6	Annexure II - 8.1.7	USB 2.0/3.0 - USB 3.0 + USB 2.0	<p>Query-1 Kindly amend this clause as USB 2.0/3.0 - USB 3.0 / USB 2.0 You are asking total 02 USB ports. 1 Port USB 2.0 1 Port USB 3.0 Parameters asked are very high end. By doing this it will be level playing field for others for all OEMs to position best product against requirements.</p> <p>Query-2 Parameters are with specific product and very high which not requires in normal working environment, so remove this parameter</p>	<p>Revised Kindly refer enclosed revised tender document. Section 8.1</p>
7	Annexure II - 8.1.19	MU-MIMO - Yes	<p>As you are going to consider 1200 Mbps instead of 2600 Mbps/ So this value has to be MIMO. Kindly amend this clause as MIMO - Yes</p>	<p>Revised Kindly refer enclosed revised tender document. Section 8.1</p>

8	Annexure II - 8.1.21	Quick VPN – Yes	<p>Query-1 Not applicable for Wi Fi Router. Please remove this clause.</p> <p>Query-2 Change the description as VPN instead of Quick VPN as different product have VPN but with specific name</p>	<p>Revised Kindly refer enclosed revised tender document. Section 8.1</p>
9	10	<p>ELIGIBILITY CRITERIA of Bidder(s) & OEM(s) The Bidder as well as OEM(s) (Digital Interactive Board, All-in One Desktop, Printer, UPS, Access Point and Software development of Virtual reality Modules offered) should be a registered company in India under Companies Act 1956 as amended from time to time, or partnership registered under the India Partnership Act 1932 / Limited Liability Partnership (LLP) registered under LLP Act, 2008 or a Society constituted under the Societies Registration Act 1860 with their registered office in India and should have been in operation for at least three years as on date of tender document.</p>	<p>Query-1 OEM should have registered in India from last 5 years to ensure proper support in all India operation.</p> <p>Query-2 & 3 IFP OEM Should have 10 Years presence in India .</p>	<p>No change. Kindly refer enclosed revised tender document.</p>

10		<p>COMMERCIAL ELIGIBILITY CRITERIA OEM of Digital Interactive board should have average audited annual turnover of more than ₹ 100 Crore in financial years 2016-17, 2017-18 and 2018-19</p> <p>SUPPORT SERVICE CRITERIA The OEM of Digital Interactive board should have their point of presence to provide services at PAN India and especially in all the 8 North Eastern States of India</p>	<p>Query-1 Pls amend to 200 Cr turnover in last 3 years (Per year) in India</p> <p>Query-2 & 3 Pls change to 500 Cr turnover in last 3 years average</p>	<p>No change. Kindly refer enclosed corrigendum RFP. Section 10 B</p>
11	1	<p>SUPPORT SERVICE CRITERIA The OEM of Digital Interactive board should have their point of presence to provide services at PAN India and especially in all the 8 North Eastern States of India.</p>	<p>Query-1 OEM of Interactive panel should have Direct/Authorized Service setup from last 3 years in all States of India to ensure proper service ,with Toll free number (Registration or Agreement copy should be ask)</p> <p>Query-2 & 3 Service Setup should be existing from last 3 years</p>	<p>No change. Kindly refer enclosed revised tender document.</p>

12	Annexure II	1.1. Digital Interactive Board – 55/65/75/85/86 Panel- Lifetime (Typ.) -50,000	Query-1 Pls allow 30,000 Hour or above , This is standard with all OEM's (Normally 50,000 Hr is applicable in Touch Kiosk application not in Education) Query-2 As per industry standard ,Pls change to 30,000 Hour or above Query-3 Kindly allow 30,000 Hour or above Query-4 Since desired operatin is 16*7 having warranty of one year thus request to reduce life time hours upto 30,000 hours.	Revised Kindly refer enclosed revised tender document. Annexure-II
13	Annexure II	STANDARD (CERTIFICATION) Safety	Query-1 Pls make mandatoryUL,CB,FCC,BIS, ISO-9001,(BS OHSAS18001 for India factory), All are Test certificates for quality purpose Certificates : Query-2 UL,FCC, BIS,CB, BSOHSAS etc is common	Revised Kindly refer enclosed revised tender document. Annexure-II
14	Annexure II	EMC -FCC Class "A" / CE / KCC UL	Pls make mandatory FCC Class A to ensure Electro Magnetic Test approved	Revised Kindly refer enclosed revised tender document. Annexure-II

15	Annexure II	Embedded Interactive White Board Software PC Less Interactive White Board mode feature for teaching should be available, Content Management system & application to support Writing, drawing, Eraser, Screen Capture, video player, Storage, File and folder manager, storage Management, Recording/Print/E-mail	<p>Query-1 Pls remove print feature (Many printers are not compatible with HP,Brother,Epson, Canon etc. ,most of Printers are compatible with Windows only)This feature will increase cost of Product by 15%</p> <p>Query-2 Kindly remove Content management, Recording, Print , This is not available in many Top Manufacture's</p> <p>Query-3 Pls delete Content management,Recording, Print</p>	<p>No change. Kindly refer enclosed corrigendum RFP. Annexure-II</p>
16	1.1,2.1,3.1.4.1	Standard (Certification)	Any of the one standard should be considered as desired (Certification / Standards)	<p>No change. Kindly refer enclosed revised tender document.</p>
17	1.1,2.1,3.1.4.1	Hardware :- Quad processor Min 1.0 Ghz	Multicore high performance ARM® CPU should be added.	<p>No change. Kindly refer enclosed revised tender document.</p>

18	14 - Payment Terms	70% of PO value of accepted sites	<p>Query-1 Its recommended for release of 90% payment on material delivery to mitigate financial liability of bidder and to reduce financial loading of the project</p> <p>Query-2 SI must get 90% of Payment on delivery of material at respective location.</p> <p>Query-3 100% of supplied hardware Payment should be relesed on delivery of material at site.</p> <p>Query-4 90% payment of PO value should be released on delivery of material at respective sites</p>	<p>Revised Kindly refer enclosed revised tender document. Section 14</p>
----	--------------------	-----------------------------------	---	--

19	14 - Payment Terms	Balance retained payment of hardware and Virtual Reality content - Balance 10% of PO Value on Satisfactory completion of warranty period	<p>Query-1 A PBG equivalent of 10% of the total value is already sought from the customer with validity till end of warranty period. Still 10% payment of PO value will also be kept on hold till warranty period is over. This extra retention of payment is requested to be done away with.</p> <p>Query-2 10% PBG is deposited after release of PO so another 10% payment should not be kept as security money till warranty period.</p> <p>Query-3 As Bidder is submitting PBG equivalent to 10% of the total value of PO; so 10% balance payment should be released after successful demonstration of work done</p> <p>Query-4 As Bidder is submitting PBG equivalent to 10% of the total value of PO; so 10% balance payment should be released after successful demonstration of work done</p> <p>Query-5 Request to release balance 10% payment against submission of PBG.</p>	<p>Revised Kindly refer enclosed revised tender document. Section 14</p>
----	--------------------	--	--	--

20	15 - Warranty; A- For Hardware Equipment	The comprehensive on-site warranty shall be for the period of one year and will begin from the date of acceptance for ordered equipment of each site. (After complete delivery, installation & acceptance from user)	<p>Query-1 As a standard process with all the OEMs, products warranties need to be registered in OEM systems within a window of 20-25 days max. Therefore it's advisable to consider the warranty start date to be from the date of installation in place of date of acceptance. This is also important because complete acceptance includes software acceptance also which could take time due to user customization requirements.</p> <p>Query-2 All the OEM's provide on-site warranty from the date of delivery+2-3 weeks (considering of installation period) so it's not possible to start the warranty period from date of acceptance as it may delay to various reasons</p> <p>Query-3 All the OEM's provide on-site warranty from the date of delivery+2-3 weeks (considering of installation period) so its not possible to start the warranty period from date of acceptance as it may delay to various reasons</p> <p>Query-4 The warrant period should start from date of Installation as OEM will start warrant after date of delivery or 1 or 2 weeks after delivery.</p>	No change Kindly refer enclosed revised tender document. Section 15
----	--	--	--	--

21	25 - Bid Evaluation; XI & XII - Successful Evaluated Bidder	Successful Evaluated Bidder: Comparison of the Price Bids as per Annexure -IV will be made based on the Grand Total Value (GTV) and after completing internal approval process. Bidder whose Bid Price is the lowest and is meeting all the specified criteria will be declared as successful evaluated bidder who will be called L1 Bidder	<p>Query-1 Please consider 3-4 bidder for empanelment to avoid monopoly of single OEM(s) and to have healthy competition.</p> <p>Query-2 Empanelment of 3 or 4 bidders is recommended in place of only one.</p> <p>Query-3 We are requesting please empaneled 3-4 bidder to empowers bidders and maintaining quality of work through healthy competition</p> <p>Query-4 Kindly empaneled 2 or 3 bidders to maintain competitive and healthy enviornment.</p>	Revised Kindly refer enclosed revised tender document. Section 25
22	1- Eligibility Criteria	The Bidder as well as OEM(s) (Digital Interactive Board, All-in One Desktop, Printer, UPS, Access Point and Software development of Virtual reality Modules offered) should be a registered company in India under Companies Act 1956 as amended from time to time, or partnership registered under the India Partnership Act 1932 / Limited Liability Partnership (LLP) registered under LLP Act, 2008 or a Society constituted under the Societies Registration Act 1860 with their registered office in India and should have been in operation for at least three years as on date of tender document.	Since this condition is not applicable on Startup and MSMEs therefor it requested to please confirm.	Revised Kindly refer enclosed revised tender document. Section 10 A

23	Specification of Solution – Annexure II – 7.1 – All in One Desktop	Processor Description - More than 4 core or higher	Query-1 & 2 It would be easier for bidders in the event of the platform being mentioned - i3,i5,i7. For the current setup, we would recommend i5, 10th gen processor. Also we would request to mention that the motherboard should have OEM logo embossed in the same with no stickers allowed. This is to maintain quality of the product and lessen the chances of usage of refurbished mother boards.	Revised Kindly refer enclosed revised tender document. Annexure-II
24	Specification of Solution – Annexure II – 7.1 – All in One Desktop	Display Size (INCHES) - 19 or above	Query-1 & 2 We are recommending minimum of 21.5" display with FHD (1920x1080) for better viewing experience of the students Query-3 Recommended screen size for classroom is 23.8 with as physical size of new 23.8 is equivalent to earlier 21.5 " AIOs due to miniaturization and narrow bezel design	Revised Kindly refer enclosed revised tender document. Annexure-II
25	Specification of Solution – Annexure II – 7.1 – All in One Desktop	Display Resolution (PIXELS)- 1600*900	Query-1 & 2 We are recommending 1920x1080 in line with the above display size	Revised Kindly refer enclosed revised tender document. Annexure-II
26	Specification of Solution – Annexure II – 7.1 – All in One Desktop	On Site OEM Warranty (Year) – 1	Query-1 & 2 We are recommending 3 years onsite OEM warranty. Confirmation from OEM on the same to be provided by a person holding power of attorney in OEM	No change Kindly refer enclosed revised tender document. Annexure-II
27	Specification of Solution – Annexure II – 7.1 – All in One Desktop	Number of USB Version 3 point 0 / 3 point 1, Gen 1 Ports - 4	Query-1 & 2 Presence of 4 USB in a AIO is sufficient to cater to the devices to get connected. In any practical usage, no user would actually connect 6 usb devices. Hence we would	Revised Kindly refer enclosed revised tender document. Annexure-II

28	Specification of Solution – Annexure II – 7.1 – All in One Desktop	Number of USB Version 3 point 1, Gen 2 Ports -2	recommend minimum 4 USB with 2 USB 3.2 Gen 1 Query 3 Request to change to Number of USB Version 3 point 0 / 3 point 1/USB 2.0 Gen 1 ports + type C port: 3	Revised Kindly refer enclosed revised tender document. Annexure-II
29	Specification of Solution – Annexure II – 7.1 – All in One Desktop	Power Supply Capacity (Watt) – 120	Query-1 & 2 This is drawing higher power for the centres where the machines will be used. It is recommended to opt for lower power consuming adapters like 55W and above Query-3 change to 220-Watt internal Power supply to accommodate Graphic and AR Content	Revised Kindly refer enclosed revised tender document. Annexure-II
30	Specification of Solution – Annexure II – 7.1 – All in One Desktop	Additional parameter - Certifications	We would also request to include industry standard certificates for the product viz. EPEAT INDIA, ENERGY STAR, FCC, CE, ROHS, UL to maintain the quality of the product as per the environmental and climate conditions of India for longevity in usage and optimum performance of the equipment	No change. Kindly refer enclosed corrigendum RFP. Annexure-II
31	Specification of Solution – Annexure II – 7.1	Operating System (Factory Pre-Loaded)		Revised Kindly refer enclosed revised tender document. Annexure-II
32	10.1	Printer	Request to change the Technology to Inkjet	Revised Kindly refer enclosed revised tender document. Annexure-II
33	10.B	Bidder should have average audited annual turnover of 25 CR or More	To Add OEM for VR content Development – Turnover should be minimum 10 CR in India	No change. Kindly refer enclosed revised tender document. .
34	5.1- (8)	Standalone Virtual Reality Headset-I Networking -802.11 b/g/b/ac	we assume the configuration is - 802.11 b/g/n/ac	Revised Kindly refer enclosed revised tender document. Annexure-II

35	5.1-(11)-Size	5.1-(11)-Size	Our Device Size – 190 x 125 x 95 mm	Revised Kindly refer enclosed revised tender document. Annexure-II
36	6.1-(6)-Controller Type	6 DoF Controller Feature for trigger	3DoF Controller is far more suitable for School Education content interactivity which covers head tracking rotation, and Head Tracking position is not required for School VR Content which is available in 6DoF	Revised Kindly refer enclosed revised tender document. Annexure-II
37	12.1 (A)	Content Development Scope –Each Content of VR & 3D Should be appx 12-15 minutes duration,	As the content of every class for each subjects are different so the content duration should be different ranging from class v to class viii- Content Duration appx (5 – 8 min) Class ix to Class xii appx (8 – 15 min)	No change. Kindly refer enclosed revised tender document.
38	12.1 (C)	Frame Rate : 60 FPS	Recommended Frame rate should be in range 30 FPS to 60 FPS Since it's an interactive VR Content for different subject topics have different frame rates, the range should be specified.	Revised Kindly refer enclosed revised tender document. Annexure-II
39	12.1 (C)	Resolution : 4K	Recommended Resolution : 2K+, in order to comply with all VR Headset	Revised Kindly refer enclosed revised tender document. Annexure-II

40	10.A ELIGIBILITY CRITERIA	I. The Bidder or the OEM(s) should have executed/done at least three similar assignments based on ICT solution with educational technologies out of which at least one should be in Government organization/Educational Institution/Reputed Organizations/ Institutes/Private Organisation /University/ PSU.	Request to remove ICT solution word and ask IT related PO copies from educational technologies out of which at least one should be in Government organization/Educational Institution/Reputed Organizations/ Institutes/ Private Organisation / University/ PSU	Revised Kindly refer enclosed revised tender document. Section 10
41	10-C : Support Service Criteria	4. Bidder/OEM should have their own qualified engineers to provide the support services for the faulty systems/subsystem of equipment /software in conformity with the SLA as defined in this tender document. Proper telephone number, email should be provided.	Documentary proof along with undertaking to this effect should be submitted. Details related to Phone number & email must be submitted.	No change. Kindly refer enclosed revised tender document.
42	11. General Condition	XiX) Bidder should ensure that interactive boards of all the sizes quoted are of same OEM	Please remove this clause...Some of the OEMs is not having all range of sizes. Please allow bidder to quote with at least two OEMs to cover all required sizes.	No change. Kindly refer enclosed revised tender document.
43	16. service Level Agreement	i) Bidder has to provide a unique complaint number to keep & track the complaints received via Phone, Email etc	unique Complaint number will be given by OEM only. As warranty will be provided by OEMs. Please change this clause accordingly.	No change. Kindly refer enclosed revised tender document.

44	Point No -17: In any case if the installed solution (equipment & Virtual Reality Module) is not made operational within 7 working days from the time of reporting of fault. Beyond which ERNET India will deduct @ Rs. 500/- per day (subject to the maximum of 10% of relevant PO value). This amount can be recovered from the due payments and/or available performance security. In any case, if the installed solution (equipment & Virtual Reality Module) is not made operational within 7 working days from the time of	Beyond which ERNET India will deduct @ Rs. 500/- per day (subject to the maximum of 10% of relevant PO value). This amount can be recovered from the due payments and/or available performance security.	Please allow at least 15 working days from the date of reporting of fault for north east location. Also please deduct average penalty for each component @ Rs 200/- per day (Subject to the maximum of 5%)	No change. Kindly refer enclosed revised tender document.
45	1.1 Digital Interactive Board-55" ---Native	Minimum 1920 x 1080- FHD	Query-1 &2 Please amend this to 4K (3840X2160)	No change. Kindly refer enclosed revised tender document.
46	Response Time	Not more than 12 ms	Query-1 &2 Please amend this and strict to 8ms.	No change. Kindly refer enclosed revised tender document.
47	Duty Cycle	Minimum 16 x 7	Query-1 Request you to allow 12 X 7 Query-2 Request allow 12 X 7 education grade Interactive High resolution Boards.	No change. Kindly refer enclosed revised tender document.

48	Special Features	File Play with USB, InternalMemory (RAM) 2GB, 8 GB storage	<p>Query-1 Please remove this clause and allow PC base Interactive Board to cover all features</p> <p>Query-2 Please remove this clause and allow PC base Interactive Board to cover all features and Include minimum core i5 processor / 8 GB / 1 TB integrated window / ubuntu Linux PC based solution to accommodate PC based leaning modules in this RFP</p>	<p>No change. Kindly refer enclosed revised tender document.</p>
49	Touch Type	IR	<p>Query-1 Please remove IR word and make it in glass touch</p> <p>Query-2 Please remove IR word and make it in glass touch to experience best in class touch technology</p>	<p>Revised Kindly refer enclosed revised tender document. Annexure-II</p>

50	Embedded Interactive White Board Software	PC Less Interactive White Board mode feature for teaching should be available, Content Management system & application to support Writing, drawing, Eraser, Screen Capture, video player, Storage, File and folder manager, storage Management, Recording/Print/ E-mail	<p>Query-1 PC based Interactive White Board mode feature for teaching should be available, Content Management system & application to support Writing, drawing, Eraser, Screen Capture, video player, Storage, File and folder manager, storage Management, Recording/Print/ Email</p> <p>Query-2 Request you amend this clause as below : PC based Interactive White Board mode feature for teaching should be available, Content Management system & application to support Writing, drawing, Eraser, Screen Capture, video player, Storage, File and folder manager, storage Management, Recording/Print/ E-mail</p>	<p>No change. Kindly refer enclosed revised tender document.</p>
51	Digital Interactive Board - 75 "Panel: Response Time	Not more than 12 ms	<p>Query-1& 2 Please amend this and strict to 8ms.</p>	<p>No change. Kindly refer enclosed revised tender document.</p>
52	Embedded Interactive White Board Software	PC Less Interactive White Board mode feature for teaching should be available, Content Management system & application to support Writing, drawing, Eraser, Screen Capture, video player, Storage, File and folder manager, storage Management, Recording/Print/ E-mail	<p>Query-1& 2 Request you amend this clause as below PC based Interactive White Board mode feature for teaching should be available, Content Management system & application to support Writing, drawing, Eraser, Screen Capture, video player, Storage, File and folder manager, storage Management, Recording/Print/ Email</p>	<p>No change. Kindly refer enclosed revised tender document.</p>
53	Digital Interactive Board - 85 "Panel: Response Time	Not more than 12 ms	<p>Query-1& 2 Please amend this and strict to 8ms</p>	<p>No change. Kindly refer enclosed revised tender document.</p>
54	Duty Cycle	Minimum 16 x 7	<p>Query-1& 2 Request you to allow 12 X 7</p>	<p>No change. Kindly refer enclosed revised tender document.</p>

55	Special Features	File Play with USB, Internal Memory (RAM) 2GB, 8 GB storage	Query-1& 2 Please remove this clause and allow PC base Interactive Board to cover all features	No change. Kindly refer enclosed revised tender document.
56	Embedded Interactive White Board Software	PC Less Interactive White Board mode feature for teaching should be available, Content Management system & application to support Writing, drawing, Eraser, Screen Capture, video player, Storage, File and folder manager, storage Management, Recording/Print/ E-mail	Query-1& 2 PC based Interactive White Board mode feature for teaching should be available, Content Management system & application to support Writing, drawing, Eraser, Screen Capture, video player, Storage, File and folder manager, storage Management, Recording/Print/ Email	No change. Kindly refer enclosed revised tender document.
57	7.1 All in One Desktop RAM Size (GB)	8	Query-1& 2 Please Change it to 16 GB. 16 GB RAM is Minimum recommended for AR content	No change. Kindly refer enclosed revised tender document.
58	RAM Expandability up to (using spare DIMM Slots in GB)	32 GB	Query-1& 2 Please Change it to 64 GB. As per normal norm minimum expandability is kept 4 times of native RAM	No change. Kindly refer enclosed revised tender document.
59	Eligibility criteria	b) OEM of Interactive Digital panel should have supplied at least one single order of minimum 200 units of Interactive Digital Panel of 55" screen size or higher in last two years.	Please ask single order of 100 Unit for Interactive Panel.	No change. Kindly refer enclosed revised tender document.
60	Miscellaneous Suggestion	Please include graphic card	Query-1& 2 Please include minimum 3 GB Graphic Card to process AR and VR Content.	No change. Kindly refer enclosed revised tender document.
61	11.1	Rating in KVA / Min VAH Capacity of Battery	480 is Output Wattage / Pls Clarify Battery AH and Backup time (to Match 480 VAH External Battery Need to be provided)	Revised Kindly refer enclosed revised tender document. Annexure-II

62	11.1	AC Output for printer(Not Through Printer)	3 Pin Sockets will be Provided	Revised Kindly refer enclosed revised tender document. Annexure-II
63	Digital Interactive Board - 75 "Panel:Duty Cycle	16X7	Request to change this to 12X7 to accommodate education grade 12 x7 duty cycle panels	No change. Kindly refer enclosed revised tender document.
64	Digital Interactive Board - 75 " Panel : Special features	SPECIAL FEATURES File Play with USB, Internal Memory (RAM) 2GB, 8 GB storage Built-in RJ45 LAN, Wi-Fi Built-in (802.11n/b/g/ac combo, dual band), Built-in Speaker (10W+10W), Whiteboard interactive usage facility casting support software, Inbuilt OS	Request this to change to Integrated PC module to handle all the hardware and software features mentioned in special features	No change. Kindly refer enclosed revised tender document.