

**ERNET India**  
**(An Autonomous Society under Ministry of Electronics & Information Technology, GoI)**  
**5<sup>th</sup> Floor, Block I, A Wing, DMRC IT Park, Shastri Park, Delhi-110053**

**4.5 Such other information as may be prescribed under section 4(i) (b)(xvii)**

i) Grievance redressal mechanism- It is in place

ii) Details of applications received under RTI and information provided-Total 46 RTI applications received during current year. All the RTI applications have been replied.

iii) List of completed schemes/ projects/ Programmes -Available in Annual Report

[View](#)

iv)List of schemes/ projects/ programme underway -Available in Annual Report and website of ERNET.

[View](#)

[www.ernet.in](http://www.ernet.in)

v) Details of all contracts entered into including name of the contractor, amount of contract and period of completion of contract-

View

vi) Annual Report- Published every year. Available on the website of ERNET

[View](#)

vii) Frequently Asked Question (FAQs)-

viii)Any other information such as-

a) Citizen's Charter - It is in place at website (<https://www.ernet.in/content/citizen-charter>)

b) Result Framework Document (RFD) - It is in place at website (<https://www.ernet.in/content/rfd>)

c) Six monthly reports on the-N/A

d) Performance against the benchmarks set in the Citizen's Charter - Mandates are being complied with.