

**ERNET India**  
(An Autonomous Scientific Society under MeitY, Govt. of India)  
5th Floor, Block-I, A Wing, DMRC IT Park, Shastri Park, New Delhi-110053

Date: 18.06.2024

**(Corrigendum-1)**

**Subject:** Corrigendum in r/o GeM Bid Number-GEM/2024/B/4897612, dated 29.04.2024-Tender for Provision of Email Services Through Govt. e-Marketplace (GeM).

1. In reference to the mentioned subject, tender and response to the queries published by ERNET India, the following clauses of the tender are being amended as below:

S. No	Tender Document Reference(s)			Amended Clause may be read as below
	Page No.	Section No.	Section Name/ Clause no. of Section	
1	16	Section III	<p>Pre Qualifications (PQ) Criteria The Cloud Service Provider (CSP) pre-qualification criteria (Sr.1 in the table)</p> <p>c. The Cloud Service Provider (CSP) must fulfill all below pre-qualification criteria: The CSP should have been offering services (<b>IaaS/PaaS</b>) in India from at least last 5 financial years with average annual turnover in India of at least Rs. 200 crores as on date of bid submission.</p>	<p>Clause at Sr.1 of Table c at Page 16 of section III shall be read as:</p> <p><b>Category: CSP Turnover</b> <b>Criteria:</b> The Cloud Service Provider (CSP) must fulfill all below pre-qualification criteria: The CSP should have been offering services (IaaS/PaaS/ IT services) in India from at least last 5 financial years with average annual turnover in India of at least Rs. 200 crores as on date of bid submission.</p> <p><b>Documents Required :</b> Copy of Certificate of Incorporation or Certified copy of Partnership Deed. Letter from Statutory Auditors / Certificate from Chartered Accountant//Authorized Signatory on their letterhead mentioning the annual revenue from Provisioning Cloud Services.</p>
2	29	Section V	<p>Technical Requirements &amp; scope of Work with SLA Sr. No. 2.2, Sub Sr. No. 73 of "Email with subsequent features"</p> <p>The video conferencing should allow for screen sharing and remote access upon permission by users.</p>	<p>Clause at Sub Sr. 73 of "Email with subsequent features" at Sr. 2.2 at Page 29 of section V shall be read as:</p> <p>The video conferencing should allow for screen sharing upon permission by users.</p>
3	26	Section V	<p>Technical Requirements &amp; scope of Work with SLA Sr. No. 2.2, Sub Sr. No. 6 of "Email with subsequent features"</p> <p>The proposed messaging solution on cloud should support standard protocols like POP3/IMAP/HTTPS/MAPI and SMTP/MIME over normal and secure channels. The email solution should support Mail clients having the following features viz. POP3, IMAP, LDAP, SMTP.</p>	<p>Clause at Sub Sr. 6 of "Email with subsequent features" at Sr. 2.2 at Page 26 of section V shall be read as:</p> <p>The proposed messaging solution on cloud should support standard protocols like POP3/IMAP/HTTPS/MAPI and SMTP/MIME over normal and secure channels. The email solution should support Mail clients having the following features viz. POP3, IMAP, LDAP, SMTP</p>

4	4	Definitions	The “ESP” (Email Service Providers) means the partner agency with whom the “SI” will partner to provide Email service under this tender.	In entire tender document, this may be read as:  The “ESP” (Email Service/ Software Providers) means the agency with whom the “SI” will partner to provide Email service under this tender.
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**Note:**

1. In case, there is any contradiction in the terms & conditions of (i) Tender No. GEM/2024/B/4897612, dated 29.04.2024; (ii) Response to the queries, dated 31.05.2024 published on GeM portal / website of ERNET India, this corrigendum-1, dated 18.06.2024 will prevail the amended clauses.
2. Subject to above, all other terms and conditions /specifications mentioned in GeM Tender No. GEM/2024/B/4897612, dated 29.04.2024 and subsequent response to queries published by ERNET India remain unchanged unless otherwise amended/modified.

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